

# Privacy Policy

The City of Fremont recognizes and respects your right to privacy regarding personal identifying information revealed to the City through your use of the City's website. This privacy policy explains the City's practices for collecting personal identifying information from the City's website, and the choices you can make that determine how your personal identifying information is collected and used by the City organization. For the purpose of this privacy policy, the City will use the term "identity information" to refer to your information which identifies you individually, including your name, phone number, e-mail address, or physical address.

The City will not release identity information without either: (1) the consent of the person providing the information, or (2) a court order. However, it is important to understand that the City has obligations to provide public access to "public records" under the California Public Records Act ([California Government Code sections 6250, et seq.](#)). Thus, while the City will make every effort to protect the privacy of your identity information consistent with the requirements of the California Public Records Act, there may be portions of your communications that the city will be required to reveal to the public. For example, the City may be required to provide access to the substance of your communication, with a deletion (or redaction) of your identity information.

The City receives identity information from customers through the City website through a variety of online forms (e.g. the Contact the City page, eBiz Newsletter page, etc.) and transactional applications (e.g. Reg-E-Rec). The primary reason that the City collects and maintains citizen information is to serve you and administer your customer relationship with the City.

The City values opinions and comments from citizens, so it may occasionally conduct online surveys. Participation in these surveys is entirely optional. Typically, the information is aggregated and used to record citizen opinions on important community issues. Survey participants are anonymous unless otherwise stated in the survey.

The City tracks web server log files in order to create aggregate statistical reports, detect errors, and maintain security. These reports do not contain any personally identifiable information of users outside the City network.

The City may use identity information collected to distribute information about City services.

The City of Fremont provides users the opportunity to opt-out of receiving communications from the City and/or modify information previously provided by sending email to the City's website coordinator, Cheryl Golden, at [cgolden@fremont.gov](mailto:cgolden@fremont.gov).

If you have any questions about the City of Fremont's online privacy practices, please contact the website coordinator, Cheryl Golden, at (510) 284-4025 or [cgolden@fremont.gov](mailto:cgolden@fremont.gov).

This Privacy Policy (Version 2002-01) is effective as of July 15, 2002, concurrent with the establishment of the City's updated website. The City expects to update the website and this Privacy Policy on a regular basis in order to incorporate improvements over time. As updates to this policy are adopted, archived versions of older policies will be maintained by the City Clerk in accordance with the City's records retention policy.